

## Managed Triage and Incident Response Service

AlphaDefend is a managed triage and incident response (IR) service that evolves your IR plan into a proactive cybersecurity program. It improves incident response times, lowers costs, and implements a continuous improvement process to strengthen your overall security effectiveness. Our goal is to move fast to stop breaches and attacks BEFORE they damage the business.



### Reduce response time from days to minutes

A longer response time increases cybercriminals' opportunity to steal data. Whether it's the impact of downtime or the value of stolen information, reducing your response time can save your organization thousands of dollars and significantly affect how well your organization recovers from a cyberattack.



### Helps lower overall costs

When it comes to cyberattacks, time is literally money. Preparing pays off. Having an IR plan and practicing the plan with the appropriate personnel can significantly reduce the overall cost of a cyberattack. With AlphaDefend, clients can also purchase discounted additional triage and incident response service hours.



### Highly trained, experienced, & certified security professionals

Our team has decades of experience in incident management, security intelligence, and corrective actions. We have handled hundreds of breach investigations across 12 industries in the public and private sectors. Our seasoned, certified incident response experts will reduce your response time, minimize the impact of a cyberattack, and help you recover faster.

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### AlphaDefend Deliverables Include:

- ✓ **Incident Response Plan & Playbook Workshop**
  - Identifies gaps in the current plan and provides recommendations based on our IR expertise.
- ✓ **Simulated Cyberattack Tabletop Exercise**
  - Prepares your team for a cyber incident and proper responses and countermeasures.
- ✓ **Review of Endpoint Protection Tooling**
  - Determines if tooling is suitable to identify, alert and investigate modern-day IoCs and can protect the business during a cyberattack.
- ✓ **Log Aggregation Review**
  - Determines if current logging levels are sufficient to provide meaningful information during a cyber event and deliver a recommendations list for configuration changes.
- ✓ **Air-Gapped IR Document Repository**
  - Provides an air-gapped secure space for incident response policies, procedures, and playbooks or other documents related to Incident Response.
- ✓ **Service Level Agreement**
  - Guaranteed response time of 3 hours (24/7)
- ✓ **Discounted Hours**
  - Additional triage and incident response services hours, if needed.

For today's small-and-medium-sized businesses, it is no longer a question of IF you will be attacked. It is a question of WHEN. AlphaDefend™ gets your business ready for the WHEN.

### Put an ELITE, Highly Trained Team on Your Side

Our team consists of tenured cybersecurity engineers, architects, and consultants with the knowledge and certification to help when you need it most.



### Added Benefit

Clients can add AlphaProactive retainer hours to investigate an IOC or to use on other Blue Team Alpha services. AlphaDefend is unique in that clients can use hours to analyze a potential IOC, whereas traditional retainer services are limited to incident response services from an actual cyberattack.

**Emergency Hotline: 612-399-9680 | 911@blueteamalpha.com**

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Blue Team Alpha is a SOC 2 Type II Certified Company

